



SAFE TRAVELLING

Please read carefully the following behaviour rules to be respected on the train in order to protect the health and safety of our customers and employees

Before travelling

- Should you have any flu symptoms, do not travel by train.
- Wash or disinfect your hands thoroughly before travelling.
- On request of ÖBB in order to offer a better service, seat reservation is strongly recommended.

From 15/07/2020 bookings must be made through the website www.obb-italia.com. At the end of the procedure you will receive a confirmation e-mail which must be presented to the train manager, when boarding the train

- Reservation is compulsory for groups of 6 people or more by using the same email address.
- Tickets for Italian routes can be purchased before departure both on the Trenitalia website and from ticket machines.
The purchase of tickets for cross-border routes can be made:
 - **on Italian territory** directly on the train at no extra charge. This ticket is validated with the date of departure and is valid for a one-way journey.
 - **on Austrian territory** through the distribution channels of the Austrian railway ÖBB.

Waiting and boarding the train


- Keep a social distance when waiting at the station.
- Wear a face covering mask ** while waiting.
- Use all available areas or doors to get on and off the train.
- Wait for passengers to get off first before you board and maintain your distance.

*** There is no obligation to use masks for children up to 6 years of age and for anyone who cannot wear a nose / mouth protection for health reasons.*



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During the journey

- On all our trains it is mandatory to wear a protective mask for nose and mouth.
- All unavailable seats will be marked with the no seat symbol, either on the red seat cover or on a sign. 
- Do not leave your mask on the train.
- Cover your mouth and nose with a tissue or the inside of your elbow when coughing or sneezing.
- Leave your seat as late as possible before getting off the train to avoid gatherings in corridors and compartments.

After the journey

- Throw your disposable tissues and masks into the appropriate containers.
- Wash or sanitise your hands.

Every passenger is responsible for the respect of these behavioral measures.

The responsibility to verify the respect of these rules by travellers lies only on law enforcement officers.